

A silhouette of an artist stands on the left, holding a paintbrush and palette, painting a coastal scene on a large canvas. The canvas shows a blue sea, a rocky shore, and a distant island under a clear sky. The artist is positioned in front of a rocky coastline with a clear blue sky in the background.

# NH State Coordinating Council for Community Transportation

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First Annual Report to Governor  
and Legislature.

Approved by SCC Dec. 4, 2008

# NH State Coordinating Council for Community Transportation

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- **Background / History**
- **Membership**
- **Formation of the SCC**
- **Outcomes To-Date**
- **Challenges**
- **Recommendations**

# Background

- 1995 study by the Office of Energy and Planning recommended a regional system of coordinated transportation
- At request of Governor's Commission on Disability, Gov. Benson issues an executive order establishing a Taskforce on Community Transportation. He did so on July 6, 2004
- Once the taskforce was established the 1995 study became a key element in its work

# Background cont.

- “United We Ride” grant developed a critical report.  
**“Rodman report” recommendations.**
  - Creation of a State Coordinating Council for Community Transportation (SCC)
  - Implementation of a regional community transportation coordination infrastructure
  - Coordination of existing local and regional transportation assets
  - Improved data sources, because the creation of sound programmatic policy decisions based on currently available data sources is inadequate

# Background

## Rodman report cont.

Implementing the recommendations of the report would mitigate impact of:

- Rising energy costs
- Lack of transportation access for many
- Impact on employment outcomes
- Human services costs
- Perceived asset utilization inefficiencies within the current system

# Background cont.

## Establishment of SCC

To implement the recommendations of the report legislation was introduced and “The State Coordinating Council for Community Transportation” was established (RSA 239)



# SCC Membership

- Commissioners of Education, Transportation and Health & Human Services
- The Executive Director of the Governor's Commission on Disability
- The Chair of the NH Transit Association. Two members are appointed by the commissioners of DOT and HHS (one each)
- 8 members appointed by the Governor and Executive Council with specific representation requirements





# Formation of the SCC

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- First SCC meeting held August 31, 2007 a joint meeting with the outgoing Governor's Task Force on Community Transportation
- Transportation sub committee of the GCD renewed its meeting schedule to assist in connecting people with disabilities to the work of the SCC
- Monthly meetings of the SCC in Concord. Will periodically convene meetings at locations throughout the state

# Formation of the SCC cont.

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- Co-chairs elected at its October 2007 meeting, Kelly Clark, State Director AARP, Sönke Dornblut, Clinical Assist. Professor at UNH's Institute on Disability
- By-laws were approved by the council to guide the operation of SCC
- Use of ad-hoc working groups to address issues that arose during the regular meetings



# Formation of the SCC cont.

## Working Groups Formed

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- Regional Boundaries.
- Regional Coordinating Council Formation
- SCC By-laws
- Information Technology
- Communication
- Evaluation

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# Outcomes to Date

## *Regional* Coordinating Council Approval Process Developed

- ❑ Guide the review and approval of the RCCs
  - ❑ Offer guidance on the regional broker selection process to the RCCs
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# Outcomes to Date cont.

## Information Technology RFI

DHHS and DOT jointly issued a Request for Information for the development of an IT system that would:

- ❑ Enable coordinated transportation
  - ❑ Streamline existing operations
  - ❑ Improve operational efficiencies for stakeholders
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# Outcomes to Date

## Information Technology RFI cont.

### Call Center Functions

- ❑ Perform intake of ride requests
  - ❑ Eligibility Determination
  - ❑ Cost Allocation Function
  - ❑ Ride Assignment Including dispatching and scheduling functions
  - ❑ Data Collection
  - ❑ Reporting and Billing
  - ❑ Accessibility (ADA and Section 504)
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# Outcomes to Date

## Information Technology cont.

### **RFI Next Steps**

- ❑ Refine and continue to determine objectives for statewide coordinated transportation
  - ❑ Determine the appropriate steps for addressing policy related questions
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# Outcomes to Date

## Information Technology cont.

### **RFI Next Steps**

- ❑ Define short-term and long-term goals
  - ❑ Determine funding sources including annual maintenance costs
  - ❑ Define success metrics
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# Outcomes to Date

## Regional Boundaries

A review of the transportation region map included in the taskforce report resulted in:

- ❑ Clarification of regional boundaries
  - ❑ Adjustments to better conform with regional planning boundaries where appropriate.
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# Challenges

- Ongoing review of legal standing of the SCC and RCC structure
- Consolidated Vision for Community Transportation.
- Capacity: Staffing.



# Recommendations

**There is a need for Legislation and/or Executive Orders to:**

- ☐ Connect all transportation related state governmental efforts by one statewide, cross departmental policy framework
- ☐ Create efficiencies
- ☐ communication around the many transportation related initiatives, projects, services and programs.

# Recommendations cont.

- That the coordination of all transportation resources (state, municipal, private or other) be considered both the long term goal and the primary re-alignment tool to reach the objective of a comprehensive transportation system.
- That the work of the SCC be supported in its desire to reach its goals as set forth by RSA 239-B:3 (Duties) through the availability of adequate staff support.



**THANK YOU!!**

[www.nh.gov/dot/scc](http://www.nh.gov/dot/scc)